



APGCL BID DOCUMENT

Name of Work:

Supply and Installation of End Point Security (Antivirus) solution with Cloud Based Centralized Management Console at Assam Power Generation Corporation Limited.

Tender No.: APGCL/CISO/2025-26/Antivirus/37

Issued by:

The CISO

Assam Power Generation Corporation Limited
3rd Floor, Bijulee Bhawan, Paltan Bazar, Guwahati-781001

NOTICE INVITING TENDER (NIT)

Assam Power Generation Corporation Limited

3rd Floor, Bijulee Bhawan, Paltan Bazar, Guwahati-781001
Website: - www.apgcl.org

Notice Inviting Tender

Tender Ref. No.: APGCL/CISO/2025-26/Antivirus/37

The CISO, APGCL hereby invites sealed Bids from eligible Bidders following single-stage two-bid system of bidding for " *Supply and Installation of End Point Security (Antivirus) solution with Cloud Based Centralized Management Console* at Assam Power Generation Corporation Limited".

- (i) Open Competitive Bidding method shall be followed for selection of most preferred bidder for the tendered Item(s).
- (ii) **The Bidding Documents can be downloaded by any prospective bidders from the APGCL website (www.apgcl.org) free of cost.**
- (iii) All Bids must be accompanied by **Bid Processing Fee of Rs. 110.00 (Rupees One Hundred Ten only)** and **Bid Security (EMD)** of the amount of **Rs. 10,700.00 (Rupees Ten Thousand Seven Hundred only)**.

No Exemptions to Bid Security (EMD) & Tender Fee is allowed in this Tender.

- (iv) **Bids must be dropped in the tender box placed in the Office of the CISO, APGCL, 3rd Floor, Bijulee Bhawan, Paltan Bazar, Ghy-01 on or before the due date for submission i.e., up to 12:00 Hrs. of 12.01.2026 (Monday).**
- (v) The Technical Bids will be opened at the address below on **12.01.2026 at 16:00 Hrs. (Monday)**.

***Office of the CISO, APGCL
3rd Floor Bijulee Bhawan
Paltan Bazar, Ghy-01***

Bidder's representatives may be present during the opening of the technical bids.

- (vi) Date and time of the Price Bid opening of the technically qualified bidder shall be intimated on the APGCL website.

******Note: All participating bidder shall note that any addendum/corrigendum or information related to this tender will be made available on the APGCL website (www.apgcl.org). Hence, bidders are requested to visit the APGCL website regularly for any such information.***



CISO, APGCL,
3rd Floor, Bijulee Bhawan, Guwahati-1

1. INTRODUCTION AND OBJECTIVE

• INTRODUCTION

Assam Power Generation Corporation Ltd. (APGCL) is a state GENCO operating in the state of Assam and with the vision of availability of reliable and quality power at competitive rates and on a sustainable basis.

APGCL has various gas based thermal power plants as well as hydro power plants. The Thermal Power Plants of APGCL are Lakwa Thermal Power Station, located in the District of Charaideo and Namrup Thermal Power Station, located in the District of Dibrugarh in the State of Assam. The various Hydro Plants of APGCL are Karbi Langpi Hydro Electric Power Project and Myntriang Small Hydro Electric Project, both located in the District of Karbi Anglong in the State of Assam. In addition, there are a few hydro and solar projects in pipeline/under construction of APGCL.

• OBJECTIVE

The objective of this tender is to execute the work of "Supply and Installation of End Point Security (Antivirus) solution with Cloud Based Centralized Management Console at Assam Power Generation Corporation Limited." APGCL intends to procure the End Point Security (Antivirus) solution with Cloud Based Centralized Management Console from **OEM Quick Heal or Sophos** through their Authorized vendor/Authorized Dealer/Authorized Reseller etc. or from the OEM directly participating in this tender.

2. ANTIVIRUS TOOL:

- a) Quick Heal.
- b) Sophos.

3. ELIGIBILITY OF THE BIDDER:

- a) The participating bidder should offer any of the Antivirus tool mentioned in **Clause-2** of the bid i.e., Quick Heal/Sophos.
- b) The participating bidder should be OEM of the offered End Point Security (Antivirus) solution or an authorized vendor/reseller/dealer of the OEM. **If the participating bidder is an authorized vendor/reseller/dealer of the OEM, then the bidder should submit an authorization letter from the OEM.**
- c) The OEM of the offered product should have **ISO 20000-1:2018, ISO 27001:2013, ISO 9001:2015** certificates or their latest version of certification. **Necessary documents to be submitted in this regard in technical bid.**
- d) The participating bidder should not have been blacklisted by any State Govt., State/Central PSU or any other organization. In this regard bidder should submit a notarized document as per the format **FORM-B3** in **Rs. 50 non-judicial Stamp Paper**.
- e) The OEM of the offered product should have pan India presence. **In this regard the participating bidder shall submit the list of OEM office addresses with necessary contact details in a Notarized Document.**
- f) The participating bidder should have average annual turnover of at least **Rs. 2.65 Lakh only (Rupees two lakh sixty-five thousand only)** during the FY 2022-23, 2023-24 & 2024-25. In this regard, the participating bidder shall submit Chartered Accountant (CA) certified average annual turnover document for FY 2022-23, 2023-24 & 2024-25. Such CA certified document shall include Balance Sheet, Profit & Loss Statement and Cash Flow Statement of the above-mentioned relevant years.
- g) Bidder shall submit **ITR for FY 2022-23, 2023-24 & 2024-25.**

*****In line with the policies of the Government of Assam to ensure transparency, integrity, and compliance with applicable laws, & to prevent loss of Government**

revenue thereby protecting the interests of the State, it is mandatory that all participating bidders are required to submit a self-undertaking regarding payment of statutory taxes as per format given in FORM B6.

4. EXPERIENCE OF THE BIDDER:

a) The participating bidder should have at least 01 (one) experience of executing similar work of Supply and Installation of Cloud Based EPP in any Govt. Department/PSU/Private Organizations during the last 05 (five) years. In this regard, the bidder shall submit a copy of previous **Work Order and Work Completion Report** from the client in support of his experience.

Note: The above-mentioned 05-year period shall be calculated from the start date of bid submission against this tender.

5. TECHNICAL SPECIFICATION:

The offered products of the bidder must fully comply with the technical specifications mentioned in Table A & B of this bid document and the bidder shall submit signed & sealed confirmation for the compliance and acceptance of the technical specification as per APGCL Bid requirement in his submitted technical bid. In case the offered product doesn't match the below given specifications, the bid of such bidder shall be rejected.

TABLE-A

Sl. No.	Description: End Point Security Software to protect Desktops/Laptop & Servers with following functionality for 350 (Approx) users with Cloud Based Centralized Management Console
1	End Point Security Solution Should have a Cloud based Centralized Management Console for both Servers & desktop/laptop
2	The End Point Security solution should provide protection for desktops & servers of all the attacks originating from places inside/outside of the network due to viruses and/or other malicious programming code.
3	The End Point Security solution should Support Multi-Platform operating system (Windows, Mac & Linux) and the same should be managed from a single cloud based Centralized Management console.
4	Solution should have an application-based console.
5	End Point Security Solution should have single, Configurable Installation with centralized configuration & policy management.
6	Automatic update of End Point Security from Original Software Developer (OSD)/Original Equipment Manufacturer (OEM) & the client should get update from the local Server If updating from the Primary Server fails for any reason (such as the user being off the network) an attempt should be made to contact the Secondary Server (i.e., OSD/OEM).
7	End Point Security should have centralized scanning of all network Systems
8	Administrator should have flexibility to schedule Scan and update at the endpoints from central Server.
9	End Point Security should be able to capture Viruses, Trojans, Worms, Spyware and Malware, adware and Potentially Unwanted Application (PUA) from single agent.
10	End Point Security Should have Host Intrusion Prevention System (HIPS)technology which works in 4 Layers to provide zero-day protection without the need for updates (Unknown Virus Detection & Repair).
11	End Point Security should have run time detection technology i.e., behavioural & Heuristic scanning to protect from unknown viruses and buffer overflow protection integrated with AV scan engine for protection from threats/exploits that uses buffer overflow
12	End Point Security Software must have the capability to clean, Quarantine or delete Viruses and should be able to detect new classes of viruses by normal virus definition update mechanisms

13	End Point Security OSD/OEM should provide definitions with incremental updates. Should support daily updates for definition files. Size of daily update should be extremely small in size and solution must provide update/relay agent capability.
14	Administrator should be able to add files, folders or extensions to an exclude list so that they are not scanned on access.
15	Administrator should be able to lock down all End Point Security configurations at the desktop & User should be prevented from being able to uninstall the anti-virus software.
16	Administrator must be able to distribute new and update End Point Security software, virus definitions and Policies automatically to clients and servers from a central console
17	End Point Security should provide centralized event logging to locate and cure virus
18	Alerts on virus activity should be passed on to administrator.
19	End Point Security Should have Personnel Firewall (Client Firewall) with location awareness feature, and it should block unsolicited inbound traffic, control outbound traffic, and apply policy rules based on traffic, ports, IP Address and Domain Name.
20	End Point Security should have a Live web protection module Integrated into existing endpoint agent with no endpoint configuration required to Blocks URLs that are hosting malware and Should Support all major browsers - IE, Firefox, Safari, Opera, Chrome etc.
21	Solution Updates should be minimal in kb/mb to Reduce Minimum impact on Bandwidth and solution must provide update/relay agent capability.
22	Solution must support Device Blocking and Exceptions with Vendor and Model (Device ID), with the option of Block/Read/Allow.
23	OEM should have End Point Security scanner for USB access for all supported Operating Systems of Windows & Mac.
24	OSD/OEM Should have 24x7 toll free Global Technical Support.
25	End Point Security should have Device control and OTP base Pen-Drive access
26	End Point Security should be able to remove 3 rd party app from Control Pannel
27	End Point Security must have control access to personal or corporate google accounts and youtube videos based on their category, publisher
28	End Point Security should be able Create Emergency disk
29	End Point Security should have Browser Sandbox
30	End Point Security should be able do Patch Management
31	End Point Protection should be able to whitelist a Pen-drive for a particular system.

OTHER SPECIAL CONDITIONS: -

TABLE-B

Sl. No.	Technical Specification (Endpoint Security – Cloud Based)
1	Must offer comprehensive endpoint security by providing virus protection, spyware, rootkits, bots, grayware, adware, malware and other computer borne threats or mixed threat attacks or any emerging cyber-attacks or zero-day attack protection.
2	Solution must clean computers of file-based and network viruses plus virus and worm remnants (Trojans, registry entries, viral files) through a fully-automated process.
3	Must be able to reduce the risk of virus/malware entering the network by blocking files with real-time compressed executable files.
4	Must include capabilities for detecting and removing rootkits
5	Must provide Real-time spyware/grayware scanning for file system to prevent or stop spyware execution
6	Must have capabilities to restore spyware/grayware if the spyware/grayware is deemed safe
7	Must have Assessment mode to allow first to evaluate whether spyware/grayware/ malware is legitimate and then take action based on the evaluation
8	Solution must provide these capabilities in a single agent: antimalware, application control, virtual patching, host firewall, URL reputation-based blocking, machine learning, behaviour monitoring, USB blocking, ransomware protection.

9	To address the threats and nuisances posed by Trojans, the solution should be able to do the following but not limited to: a) Terminating all known virus processes and threads in memory b) Repairing the registry c) Deleting any drop files created by viruses d) Removing any Microsoft Windows services created by viruses e) Restoring all files damaged by viruses Includes Clean-up for Spyware, Adware etc.
10	Must be capable of cleaning viruses/malware even without the availability of virus clean-up components. Using a detected file as basis, it should be able to determine if the detected file has a corresponding process/service in memory and a registry entry, and then remove them altogether.
11	Must provide suitable Outbreak Prevention Solution either through limit/deny access to specific shared folders, block ports, and deny write access to specified files and folders on selected customers or equivalent features in case there is an outbreak.
12	Behaviour Monitoring: Must have behaviour monitoring to restrict system behaviour, keeping security related processes always up and running
13	Users with the scheduled scan privileges can postpone, if admin wants can skip, and stop Scheduled Scan.
14	CPU/memory (physical or virtual) usage performance control during scanning: a) Checks the CPU usage level configured on the Web console and the actual CPU consumption on the computer b) Adjusts the scanning speed. c) The CPU usage level is High, Medium or Low Actual CPU consumption exceeds a certain threshold
15	Should have a manual outbreak prevention feature that allows administrators to configure USB ports control (Open/Close for use) and deny writes to files and folders manually
16	Should have the capability to assign a customer the privilege to act as an update/master relay agent for rest of the agents in the network
17	Shall be able to perform different scan Actions based on the virus type (Trojan/ Worm, Joke, Hoax, Virus, other)
18	Shall be able to scan only those file types which are potential virus carriers (based on true file type)
19	Should be able to detect files packed using real-time compression algorithms as executable files.
20	Shall be able to scan Object Linking and Embedding (OLE) File
21	Must provide Web threat protection by the following ways: a) Must be able to protect the endpoints from Web threats by blocking access to and from malicious sites based on the URL's reputation ratings b) Must extend Web threat protection to the endpoints even when they disconnect from the network, i.e. regardless of the location c) Must have the capabilities to define Approved URLs to bypass Web Reputation policies d) Must provide real-time protection by referencing online database with millions of rated Web domains e) Configure Web reputation policies and assign them to individual, several, or all end users machine.
22	Must protect endpoints on the network from high performance network virus, & do scanning and elimination
23	Must provide the flexibility to create firewall rules to filter connections by IP address, port number, or protocol, and then apply the rules to different groups of users and provide full disk encryption.
24	Must have smart feedback to enable feedback from the customer agents to the threat research Centres of the vendor.
25	Uses any alternate method other than the conventional pattern- based scanning with the following features: a) Provides fast, real-time security status lookup capabilities in the cloud b) Reduces the overall time it takes to deliver protection against emerging threats c) Reduces network bandwidth consumed during pattern updates.

	The bulk of pattern definition updates only need to be delivered to the cloud or some kind of repository and not to many endpoints. Lowers kernel memory consumption on endpoints. Consumption increases minimally over time.
26	Should be able to deploy Customer software using the following mechanisms: a) Customer installation Package (Executable & Microsoft Installer (MSI) Package Format), should support silent installer, unmanaged customers, specific installer for servers b) Web install page c) Login Script Setup d) Remote installation e) Standalone Installer. f) Email Install Link
27	Must provide a secure Web-based management console to give administrators transparent access on the network
28	The management server should be able to download updates from different source if required.
29	Must reduce network traffic generated when downloading the latest pattern by downloading only incremental patterns.
30	Must have the flexibility to roll back the Virus Pattern and Virus Scan Engine if required via the web console
31	Should have scope for role-based administration with active directory integration
32	Should have scope for integration with the latest Active directory version
33	Shall support grouping of customers into domains for easier administration.
34	Establish separate configuration for internally versus externally located machines (Policy action based on location awareness)
35	Must be capable of uninstalling and replacing existing customer antivirus software and to ensure unavailability of any residual part of the software.
36	Security Compliance should leverage Microsoft Active Directory services to determine the security status of the computers in the network
37	Should have a feature similar to Firewall Outbreak Monitor which sends a customized alert message to specified recipients when log counts from customer IPS, customer firewall, and/or network virus logs exceed certain thresholds, signalling a possible attack.
38	Must be able to send a customized notification message to specified recipients when firewall violations exceed certain thresholds, which may signal an attack
39	Virus definition files should be lighter so that same can be transmitted to remote locations.
40	System should be configured with the option that endpoints can get updated directly from internet or from local security server. This option can be used with flexibility to allow end point to get update from internet or block to stop update from internet.
41	In case of bot infection, bot removal tools also to be facilitated to clean the infected machine and solution should have the option of the endpoint vulnerability shielding in the network.
42	The solution should have latest machine learning technology in built from day one and solution should have ransomware protection in built.
43	The Solution must support both IPV4 & IPV6
44	The validity of the licenses of the solution should be 1 year from date of commissioning.
45	The cloud-based centralized management console for the Endpoint Security solution must be hosted within India and all related data must reside in India.
46	The Solution should have its own indigenous developed antivirus scan engine.

6. SCOPE OF WORK OF THE BIDDER:

The scope of work of the bidder shall include Supply and Installation of End Point Security (Antivirus) solution with Cloud Based Centralized Management Console at various locations of Assam Power Generation Corporation Limited.

a) **SCOPE OF SUPPLY:** Bidder shall supply the below mentioned items:

Sl. No.	Items Description	Quantity
1.	End Point Security (Antivirus) solution with Cloud Based Centralized Management Console.	Around 350 nos.

b) **SCOPE OF SERVICE:**

1. The scope of Service of the bidder shall be successful Installation of the supplied End Point Security (Antivirus) solution with Cloud Based Centralized Management Console at various locations of Assam Power Generation Corporation Limited (i.e., at Headquarter and various power plants of APGCL). The location of the installation sites is mentioned at **Clause-11**.
2. **The bidder shall provide support for the supplied product free of cost for the duration of the license period.**

NOTE:

- a) The number of the users for the End Point Security with Centralized Management Console (Cloud based) is **approx. 350 nos. However, the number of users may increase/decrease depending on the requirement and the successful bidder must provide the same at the same rate as he offered in this tender and as per terms & conditions of this tender.**
- b) APGCL reserves the right to increase or decrease quantity and/or amount of work. Decision on Quantity of material, amount of work by APGCL will be final in this regard.
- c) **Remote access to any device for installation will not be permitted under any circumstances.**

7. OTHER TERMS AND CONDITIONS:

a) **VALIDITY OF BID:**

The prices quoted by the bidders shall be valid for a period of **180 (One Hundred Eighty) days** from the start date of tender submission.

b) **BID PROCESSING FEE**

The Bidder shall furnish as part of its bid, the Bid Processing Fee (non-refundable), of the amount of **Rs. 110.00 (Rupees One Hundred Ten Only) in favour of the CISO, APGCL, HQ.** The Bid Processing Fee may be submitted in any of the following forms at the Bidder's option:

- I. In the form of **Demand Draft** issued by any Scheduled Bank of India drawn in favor of the CISO, APGCL, Bijulee Bhawan, Paltan Bazar, Guwahati-1; or **through online digital mode.**

APGCL ACCOUNT DETAILS:

- Account Name: APGCL
- Bank Name: Axis Bank Ltd.
- Account Number: 375010200007573
- IFSC Code: UTIB0000375
- Branch Address: AXIS Bank Ltd, Commercial Building, A.T. Road, Guwahati-781001, India.

Note: Original Demand Draft/Online Digital Payment Receipt against Bid Processing Fee should be submitted by Bidder in his submitted Technical Bid. Without required Bid Processing Fee, the bidder's bid will be liable for rejection.

c) **BID SECURITY (EMD):**

- i) The Bidder shall furnish as part of its bid, a Bid Security (EMD) of **Rs. 10,700.00 (Rupees Ten Thousand Seven Hundred only).**
- ii) The bid security may be submitted in any of the following form at the bidder's option:

A. In the form of Demand Draft issued by any Scheduled Bank of India drawn in favor of the CISO, APGCL, Bijulee Bhawan, Paltan Bazar, Guwahati-1; or through online digital mode.

APGCL ACCOUNT DETAILS:

Account Name: APGCL

Bank Name: Axis Bank Ltd.

Account Number: 375010200007573

IFSC Code: UTIB0000375

Branch Address: AXIS Bank Ltd, Commercial Building, A.T. Road, Guwahati-781001, India.

Or,

B. Through Bank Guarantee issued by a Scheduled Bank in India;

In case, bid security is submitted in form of Bank Guarantee, it should be submitted as per format provided in FORM-B5.

Instruction for Bidders who intend to pay the EMD in the form of BG.

- The BG shall be duly pledged in favour of the CISO, APGCL and shall be valid for 180 (One Hundred Eighty) days from the Start Date of Bid submission. **(No interest shall be payable on such deposits)**

Note: The bidder is requested to advise the Bank Guarantee Issuing Bank to comply with the following and ensure to submit, the receipt of the copy of SFMS message as sent by the issuing bank branch, along with the original bank Guarantee in APGCL's tender issuing office:

The Bank Guarantee issued by the Bank must be routed through SFMS platform as per the following details:

- I. MT/IFN760/MT/IFN760 COV for issuing of Bank Guarantee.
- II. MT/IFFN 760/MT/IFN 767 COV for amendment of Bank Guarantee.

The above message/intimation shall be sent through SFMS by the BG issuing bank branch to Axis Bank, Paltan Bazar Branch, A/C no. 375010200007573, IFS code-UTIB0000375, Branch Address- AXIS Bank Ltd, Commercial Building, A.T. Road, Guwahati-781001, India.

iii) Any bid not accompanied by a Bid Security (EMD) as specified Clause 7c shall be rejected by the TIA as non-responsive.

Note: Original Demand Draft/online digital payment receipt/Bank Guarantee document against BID SECURITY (EMD) should be submitted by Bidder in his submitted Technical Bid.

iv) The EMD of the technically non-responsive bidder shall be returned upon declaration of the bidder being unsuccessful on APGCL website. The EMD of the technically qualified bidders other than the L1 bidder shall be returned after placement of PO on the L1 bidder. The EMD of the L1 bidder shall be returned after successful completion of the work in full by the bidder to APGCL's satisfaction.

d) SUBMISSION AND OPENING OF BIDS:

1) Sealing, Marking and Submission of Bids

- **Bidders shall submit their bids by dropping in the tender box earmarked and placed in the office of the TIA (CISO, APGCL). Bids so submitted shall enclose the Technical and Price Bids in two separately sealed envelopes duly marked as "TECHNICAL BID" and "PRICE BID" on top of the respective envelopes. These two envelopes containing the Technical Bid and the Price Bid shall then be closed (i.e., put inside) in one single sealed outer envelope.**

2) The **inner technical and price bid envelopes** as well as the **outer cover envelope** shall bear (Superscribe) the following information in a clear manner:

- **Name and complete address along with the contact number and email address of the Bidder;**
- **Complete postal address of the TIA;**
- **APGCL Tender number and Name of Work.**
- **A warning "not to open before the time and date for bid opening" as indicated in the Bidding Documents.**

3) If all envelopes are not sealed and marked as required, the TIA will assume no responsibility about its consequences viz. misplacement or premature opening of the bid. This may also result in rejection of the bidder's bid.

e) **PREPARATION OF BID:**

The bid submitted by the bidder shall be in Two sealed envelopes (**Technical and Price Bid**) and shall comprise the following:

i) **Documents Comprising the Technical Bid/Proposal:**

- (1) Manufacturer's Authorization Letter in case the bidder is not the OEM of the offered product.
- (2) Past Experience Criteria Documents.
- (3) Confirmation that the offered product conforms to the technical specifications mentioned under **Clause 5** of this document.
- (4) CA Certified Documents related to the bidder's average annual turnover during 03 (three) Financial Year (FY 2022-23, 2023-24 & 2024-25) along with all financial statements. ITR for FY 2022-23, 2023-24 & 2024-25.
- (5) Duly Executed "Power of Attorney" for the **Authorized Signatory of the Bid as per format FORM B2**.
- (6) Notarized Undertaking of the bidder of not being blacklisted as per format **FORM B3**.
- (7) "Bid Processing Fee" and "Bid Security (EMD)" furnished in accordance with **Clause 7b and Clause 7c**.
- (8) Self-undertaking on Statutory Tax Compliance as per format given in **FORM B6**.
- (9) All relevant bidding forms **FORM B1, B2, B3, B5, B6 and B7**.
- (10) Self-attested copy of PAN.
- (11) Self-attested copy of GST Registration Certificate.
- (12) ISO 20000-1:2018, ISO 27001:2013, ISO 9001:2015 certificates or to their latest version of certification of the OEM.
- (13) **MeitY Empanelment Letter or Notarized undertaking in a Rs. 50 non-judicial Stamp Paper that the cloud solution is hosted in India and all related data will be hosted and stored in India.**
- (14) Any other relevant documents against any mandatory Government Act/Regulation/ Rules etc. as applicable.
- (15) All other documents as per this Bid requirement.
- (16) Checklist of Documents submitted along with the Bid as per **Form-B7**.

Note: All documents submitted by bidder must be duly signed & sealed on all pages by the concerned bidder's personnel who has been authorized to do so as per the Power of Attorney Document Form B2.

ii) **Price Bid/Financial Proposal:**

Duly filled price schedule prepared as per the format given in **FORM B4. This shall be submitted inside the PRICE BID envelope only.**

Note: In case Price is submitted by bidder in technical bid, the bid of bidder will be rejected.

iii) Preparation and Submission of Bid:

- (1) The Bidder shall prepare the Technical Bid and Price Bid comprising of all documents as mentioned in this tender document and any other document if deemed necessary. **APGCL bid document along with all documents submitted by the bidder against this APGCL tender shall be signed and sealed by the competent person as named in the Power of Attorney provided in FORM B2 document.** Corrections in the bid such as interlineations, erasures, or overwriting shall be valid only if they are duly signed or initialed by the person signing the bid.
- (2) The Bidder shall submit both Technical and Price Bid within due date and time for submission.

f) EVALUATION AND COMPARISON OF BID:

The Bid Evaluation Committee of the Procuring Entity (APGCL) shall evaluate the Bidder's submitted Tender based on the criteria/Terms & Conditions of this Tender.

The price bid of the technically qualified bidders only shall be considered for opening.

The L1 bidder shall be selected based on the lowest total unit price offered (i.e., inclusive of GST, any other tax and duties, etc.) in BoQ.

g) CLARIFICATION AND ADDITIONAL INFORMATION:

During the submitted bid's evaluation, APGCL may request the bidder for any clarification on the submitted bid and/or documents related to the tender. The bidder shall submit the sought clarifications and/or document(s) within stipulated time as determined by the undersigned. However, seeking clarification and document(s) during bid evaluation shall be on sole discretion of APGCL. **All such clarifications shall be requested by APGCL and submitted by Bidder through official email of the respective entity. Hence, bidder shall provide his official email Id in his submitted bid for communication purpose. APGCL shall raise post bid queries for any shortfall document, clarifications, etc. from the following email-ids:**

- A) ciso@apgcl.org
- B) it-cell@apgcl.org

8. SETTLEMENT OF DISPUTES:

a) AMICABLE SETTLEMENT:

If any dispute or difference (s) of any kind whatsoever arise between the parties in connection with or arising out of the work/contract, including without prejudice to the generality of the foregoing, any question regarding its existence, validity or termination, or the execution of the Contract whether during the progress of the Contract or after its completion and whether before or after the termination, abandonment or breach of the Contract, the parties shall seek to resolve any such disputes or differences by mutual consultation between the authorized representatives of both the parties for amicable settlement of the dispute within a period of ninety (90) days after receipt by one party of the other party's request for such amicable settlement.

b) ARBITRATION:

Any dispute, controversy or claim arising out of or relating to this work/contract or the breach, termination or invalidity thereof, that cannot be settled amicably between both the parties shall be settled by Arbitration.

In any arbitration proceeding hereunder-

- i. Arbitration shall be in accordance with the Arbitration & Conciliation Act, 1996 or any statutory amendment thereof.
- ii. Arbitration shall be by a sole arbitrator, if agreed upon by the Parties. Failing agreement on the identity of such sole arbitrator, each Party shall appoint one arbitrator, and these two appointed arbitrators shall jointly appoint a third arbitrator, who shall chair the arbitration panel and act as the Presiding Arbitrator.

- iii. In an arbitration proceeding consisting of three arbitrators, if a party fails to appoint an arbitrator within 30 days from the receipt of a request to do so from the other party; or the two appointed arbitrators fail to agree on the third arbitrator within thirty days from the date of their appointment, the appointment shall be made upon request of a party by the High Court or by the President, Institution of Engineers (India), Assam State Centre.
- iv. In an arbitration with sole arbitrator, if the parties fail to agree on the arbitrator within 30 days from receipt of a request by one party from the other party to so agree, the appointment shall be made, upon request of a party, by the High Court or by the President, Institution of Engineers (India), Assam State Centre.
- v. Proceedings shall, unless otherwise agreed by the Parties, be held in Guwahati.
- vi. English language shall be the official language for all purposes.
- vii. Decision of the sole arbitrator or of a majority of the arbitrators (or of the third arbitrator if there is no such majority) and the Arbitral Award shall be final and binding on the parties and the persons claiming under them respectively and shall be enforceable in any court of competent jurisdiction, and the Parties hereby waive any objections to or claims of immunity in respect of such enforcement.
- viii. The arbitrators and the parties to the arbitration shall maintain confidentiality of all arbitral proceedings except award where its disclosure is necessary for the purpose of implementation, enforcement and setting aside of the award.
- ix. The cost of arbitration shall be equally shared among both the parties.

9. LEGAL JURISDICTION:

Any disputes or differences arising under, out of, or in connection with this work/contract, shall be subject to the exclusive jurisdiction of courts at Guwahati only.

10. TERMS OF PAYMENT:

90% amount of the total work order value shall be made after successful supply and installation of the supplied antivirus software in all the servers & desktops/laptops installed in the APGCL (i.e., at APGCL Headquarter, Plant Sites, etc.)

Remaining 10% shall be made after 365 days of successful completion of installation of the supplied antivirus software at APGCL. **This 10% amount of the total work order value shall be retained by APGCL as a performance security deposit during this period.**

Paying Authority:

The General Manager (F&A) i/c, APGCL,
3rd Floor, Bijulee Bhawan, Paltan Bazar,
Guwahati-781001.

Note:

- All bills are to be processed through the CISO, APGCL.

11. CONSIGNEE:

Sl. No.	Consignee Address	Contact Details
1	Banashri Choudhury, AGM (IT), Assam Power Generation Corporation Limited (APGCL) (Headquarter), 3 rd Floor, Bijulee Bhawan, Paltan Bazar, Ghy-01.	E-mail: banashri.choudhury@apgcl.org Ph. No.: 8812008685.
2	Jadupran Borgohain, General Manager, Namrup Thermal Power Station, APGCL, Namrup, Dibrugarh, Assam, 786622.	E-mail: jadupran.borgohain@apgcl.org Ph. No.: 9435597454
3	Janardan Das, General Manager, Lakwa Thermal Power Station, APGCL, Maibella, Dist.- Charaideo, Assam, 785689.	E-mail: janardan.das@apgcl.org Ph. No.: 9435529107

4	Longsing Bey, General Manager, Karbi Langpi Hydro Electric Project & MSHEP Stage I & II, Lengery. District: West Karbi Anglong, PO: Amtreng, Assam – 782450.	E-mail: longsing.bey@apgcl.org Ph. No.: 9435361372
5	Jonardan Rongpi, Project Manager, Lower Kopili Hydro Electric Project Longku, Dima Hasao, Assam	E-mail: jonardan.rongpi@apgcl.org Ph. No.: 8638014206
6	Amarendra Singha, General Manager, Design (Civil), APGCL Narengi, Guwahati-781026	E-mail: amarendra.singha@apgcl.org Ph. No.: 8062595863.
7	Aswini Choudhury, Deputy General Manager Investigation Circle, APGCL Narengi, Guwahati-781026	E-mail: aswini.choudhury@apgcl.org . Ph. No.: 9401159235
8	Manokh Das, Assistant General Manager, Borpani Killing Valley (BKV) Investigation Division, Jagiroad APGCL	E-mail: manokh.das@apgcl.org Ph. No.: 9531113323

12. WORK COMPLETION PERIOD:

The Work Completion Period for the **entire work of supply and installation** of End Point Security (Antivirus) solution with Cloud Based Centralized Management Console at Assam Power Generation Corporation Limited shall be **30 (thirty) days** from the date of issue of the Work Order by APGCL.

Liquidated damage due to delay in completion of the supply & installation work shall be levied as per the Liquidated Damage Clause of this tender.

13. Tax and Duty Responsibility.:

The Contractor shall be responsible for all taxes, duties, license fees, etc. incurred until completion of contracted work of the purchaser (APGCL). The participating bidder shall submit a self-undertaking on Statutory Tax Compliance as per format given in FORM B6.

14. LIQUIDATED DAMAGE (LD):

The date of delivery/completion of work shall be deemed to be the essence of the contract and shall be completed not later than the date specified in the order/contract. In case of failure to deliver the material or perform service in full or deliver the material or perform service within the stipulated work completion period, the Purchaser/Employer (APGCL) shall be entitled to: -

- Recover an amount at the rate of 1% (one percent) of the Contract Price/Order value of Material/Service delayed per week or part thereof of delay, subjected to maximum of 10% (ten percent) of the Contract Price/Order value of Material/Service delayed as Liquidated Damage. However, the payment of liquidated damage shall not in any way relieve the Contractor from any of its obligation to complete the work or from any other obligation and liabilities of the Contractor under the Contract/as per order.
- Purchase the undelivered material/equipment from elsewhere or to complete the balance work, giving notice to the Contractor and to recover any extra expenditure incurred thereby for having to purchase these materials or complete the work at a higher price, at risk and responsibility of the Contractor.
- Cancel the Contract/Order wholly or in part and to purchase materials/equipment at the full risk and cost of the Contractor and forfeit the security deposit.

Note:

Power of Attorney to sign the bid document issued from competent authority of Bidder must be submitted along with the technical bid. The person named in the Power of Attorney document must sign on all the pages of the submitted bid of bidder.

Shrikia
CISO, APGCL,
Bijulee Bhawan, Guwahati-1

(Bidding Forms)

Bidders shall fill-up and sign-seal and submit the below given relevant Forms – B1, B2, B3, B5, B6 and B7 in technical bid envelop and Form B4 in the price bid envelope.

FORM-B1

Letter of Bid (the bidder must prepare the Letter of Bid on its letterhead clearly showing the Bidder's complete name and address.)

Date: [insert date (as DD, MM, YYYY) of Bid Submission]

Tender Ref. No.: _____

To:

The CISO, APGCL
3rd Floor Bijulee Bhawan
Paltanbazar, Guwahati-781001

- a) We have examined and have no reservations to the Bidding Documents, including Addenda issued to Bidders;
- b) We meet the eligibility and qualification criteria as set out in this Bidding Document;
- c) We have submitted the required bid security (EMD) and tender processing fee as stated in the bid document.
- d) We offer to supply following tendered item(s) in conformity with all terms and conditions as specified in the Bidding Documents including the quantity, quality standard and delivery conditions, etc., as specified in the bid document under scope of work:

Sl. No	Name of the Item(s)	Description	Remarks
1			
2			
3			
4			

- e) We have submitted both technical and price bid for above mentioned items and our bid shall be valid for 180 (one hundred eighty days) from the start date of online submission of bid, and it shall remain binding upon us and may be accepted at any time before the expiration of that period.
- f) We are not participating, as a Bidder, in more than one bid in this bidding process.
- g) We, along with any of our suppliers, OEM are not debarred by any procuring entity under the State Government, the Central Government or any State Government or any Public Undertaking, Autonomous Body, Authority by whatever name called under them;
- h) We hereby certify that we have taken steps to ensure that no person acting for us or on our behalf will engage in any activities which is in contravention of the Code of Integrity proscribed in the Bidding Documents;
- i) We hereby certify that we are neither associated nor has been associated directly or indirectly with any personnel/official or any other entity that has prepared the specifications and other documents for the subject matter of procurement;
- j) We hereby certify that we have fulfilled our obligations to pay all such taxes as payable to the Central Government or the State Government or any local authority;
- k) We hereby certify that we are not insolvent, in receivership, bankrupt or being wound up, not have its affairs administered by a court or a judicial officer, not have its business activities suspended and must not be the subject of legal proceedings for any of the foregoing reasons;

- I) We hereby certify that our directors and officers have not been convicted of any criminal offence related to their professional conduct or the making of false statements or misrepresentations as to their qualifications to enter into a procurement contract within a period of three years preceding the commencement of the procurement process, or not have been otherwise disqualified pursuant to debarment proceedings;
- m) We understand that this bid shall constitute a binding contract between us, until a formal contract is prepared and executed; and
- n) We understand that you are not bound to accept the lowest evaluated bid or any other bid that you may receive.

Name of the Bidder_____

Name of the person duly authorized to
sign the Bid on behalf of the Bidder_____

Title of the person signing the Bid_____

Signature of the person named above_____

FORM-B2

Format for Power of Attorney for Signing of Application

(On a Stamp Paper of Rs 100/-)

We, [name and address of the registered office] do hereby constitute, appoint and authorize Mr. / Ms.(name and residential address) who is presently employed with us and holding the position ofas our attorney, to do in our name and on our behalf, all such acts, deeds and things necessary in connection with or incidental to our response to the Tender for _____[insert Name of the Work] including signing and submission of all documents and providing information to the Client (i.e. [insert name of the Bid Inviting Entity]) and its officials or representatives, representing us in all matters before Client, and generally dealing with Client in all matters in connection with our bid response.

We hereby agree to ratify all acts, deeds and things lawfully done by our said attorney pursuant to this Power of Attorney and that all acts, deeds and things done by our aforesaid attorney shall and shall always be deemed to have been done by us. Dated this _____ day of _____ 2025

For _____

(Signature)

(Name, Designation and Address)

Accepted

_____ (Signature)

(Name, Title and Address of the Attorney)

Date: _____

Note:

- i. *The mode of execution of the Power of Attorney should be in accordance with the procedure, if any, as laid down by the applicable law and the charter documents of the executants(s) and when it is so required the same should be under common seal affixed in accordance with the required procedure.*
- ii. *In case an authorized Director or key officials of the Applicant signs the Application, a certified copy of the appropriate resolution/document conveying such authority may be enclosed in lieu of the Power of Attorney.*
- iii. *In case the Application is executed outside India, the Applicant must get necessary authorization from the Consulate of India. The Applicant shall be required to pay the necessary registration fees at the office of Inspector General of Stamps.*

FORM-B3

Undertaking by the Bidder

Affidavit

(To be submitted on non-judicial stamp paper of minimum Rs 50/- duly certified by Notary)

We, M/s. (the Bidder), (the names and addresses of the registered office) hereby certify and confirm that:

- a) We or any of our promoter(s) /director(s)/partner(s) are not blacklisted or otherwise disqualified pursuant to any debarment proceedings by any Central or State Government, Local Government or Public Sector Undertaking in India from participating in any bidding process, either individually or as member of a consortium as on the _____ (Date of Signing of Bidder).
- b) We are not insolvent, in receivership, bankrupt, being wound up, having our affairs administered by a court or a judicial officer, having our business activities suspended or subject of legal proceedings for any of the foregoing reason;
- c) We or any of our promoter(s), director(s), partner(s) and officers are not convicted of any criminal offence related to their professional conduct or the making of false statements or misrepresentations as to their qualifications to enter into a procurement contract within a period of *three years* preceding the commencement of the procurement process.
- d) There is no conflict of interest in submitting this Bid.
- e) We shall abide by the clauses/ conditions of Bidding Documents issued by the Procuring Entity and any amendment made thereafter.

We further confirm that, we are aware of the fact that, our Bid submitted in response of the Tender Ref. No. [insert tender number &date] for [insert the name of the Goods/subject matter of the Tender], would be liable for rejection in case any material misrepresentation is made or discovered at any stage of Bid evaluation or thereafter during the agreement period.

Signature of the Bidder/Authorized Representatives

Name of the Bidder/Authorized Representatives

FORM-B4**PRICE BID FORMAT (BoQ)/Price Schedule (*To be submitted in price bid envelop only*)**

Sl. No.	Item Description	Qty	UOM	Rate (in Rs.)	GST (%)	Unit GST (in Rs.)	Unit Total Amount (in Rs.)
1	Supply of End Point Security (Antivirus) solution with Cloud Based Centralized Management Console.	1	No.				
2	Installation Charges per License across Assam	1	No.				
UNIT TOTAL							
(In Words)							

(i.e., Unit Rates to be quoted by bidder as per the above BoQ Format).

Note:

- a) No price escalation shall be considered on the quoted rate. Any other expenses required for completion of the work as per scope of work of bidder shall be borne by bidder without any cost implication on APGCL.
- b) The number of the users for the End Point Security with Centralized Management Console (Cloud based) is approx. 350 nos. However, the number of users may increase/decrease depending on the requirement and the successful bidder must provide the same at the same offered unit rate of bidder & terms and conditions of this tender.
- c) APGCL reserves the right to increase or decrease quantity and/or amount of work. Decision on Quantity of material by APGCL will be final in this regard.

FORM-B5

Bank Guarantee Format for Bid Security (EMD)

(IN STAMP PAPER of Minimum Rs 100/-)

Bank Guarantee No: _____, Date: _____

Bank Details:

Guarantor:

Tender No:

Name of Work:

Name of Bidder/Applicant:

Beneficiary: Chief General Manager (Gen),

Assam Power Generation Corporation Ltd. (APGCL)

3rd Floor, Bijulee Bhawan, Paltanbazar, Guwahati – 781001, Assam.

Whereas(Name and address of the bidder) is willing to submit their bid against the above mentioned tender no: for(Name of Work) invited by the beneficiary on behalf of Assam Power Generation Corporation Ltd. and as per tender/bid conditions, the applicant is required to submit a Bank Guarantee as Earnest Money Deposit.

At the request of the applicant, we as Guarantor, hereby irrevocably undertake to pay the beneficiary any sum or sums not exceeding in total an amount of Rs.....(in numeric) (Rupeesonly- In words) if:

- 1) The bidder withdraws or amends, impairs or derogates from the bid in any respect within the period of validity of the bid.
- 2) The bidder fails to furnish the Performance Security for the due performance of the contract/Work Order against this tender.
- 3) The bidder fails or refuses to execute the contract.

We undertake to pay the beneficiary up to the above amount upon receipt of its first written demand, without the beneficiary having to substantiate its demand, provided that in its demand the beneficiary will note that the amount claimed by it due to it owing to the occurrence of one or more of the conditions, specifying the occurred condition or conditions.

This guarantee will remain in force up.....(date) i.e. for 180 days (one hundred eighty days) from the start date of submission of bid up to amount Rs..... (in numeric) (Rupeesonly- In words) and any demand in respect thereof should reach the bank not later than the above date.

Notwithstanding anything contrary contained in any law for the time being in force or banking practice, this guarantee shall not be assignable or transferable by the beneficiary, notice or invocation by any person such

as assignee, transferee or agent of beneficiary shall not be entertained by the bank. Any invocation of guarantee can be made only by the beneficiary directly.

Notwithstanding anything to the contrary contained herein:

1. Our liability under this bank Guarantee shall not exceed Rs.....(in numeric) (Rupeesonly- In words).
2. This Bank Guarantee shall be valid up to.....(date) i.e. for 180 days (one hundred eighty days) from the start date of submission of bid.
3. The beneficiary's right as well as the Bank's liability under this guarantee shall stand extinguished unless a written claim or demand is made under this guarantee up.....(date) i.e. up to a period of 180 days (one hundred eighty days)from the start date of submission of bid.
- 4.

Dated at _____ this _____ day of _____, 2026

(Signature on behalf of the Nationalized/Scheduled Bank)

(Seal of the Nationalized/Scheduled Bank)

Address of the main Branch of the Bank.....

Address of the BG issuing Bank.....

FORM-B6
Statutory Tax Compliance

Self–Undertaking for Payment of Statutory Taxes

To,

The Procuring Entity,
[Name of Department/Organization]
[Address]

Subject: Self–Undertaking regarding payment of statutory taxes before applying for tender
Tender/Bid Reference No & Date: _____

- a) I/We have duly paid and cleared all statutory taxes, cess, dues, and levies payable to Local Authorities, Panchayats, Municipalities, State Government, and the Central Government up to the date of this tender submission and undertake to promptly discharge any such dues that may arise during the tenure of the contract.
- b) I/We shall be solely responsible for payment of all applicable taxes, including GST, duties, license fees, cess, and any other statutory liabilities arising in connection with the performance of the contract.
- c) I/We undertake to immediately inform the Procuring Entity of any statutory revision, demand, or default and shall bear complete responsibility for settlement of such dues, keeping the Procuring Entity fully indemnified against any liability in this regard.
- d) I/We hereby confirm that all notices, demands, or proceedings issued by any Tax Authority up to the date of this submission have been duly complied with and settled. Any outstanding demand has been disclosed to the Procuring Entity, and I/We undertake to settle the same before award of contract, keeping the Procuring Entity indemnified against any liability.
- e) In case of any reduction in the rate or amount of GST, taxes, duties, or levies after the Notification of Award, the corresponding benefit shall be duly passed on to the Procuring Entity without delay.
- f) This undertaking shall remain valid and binding for the entire duration of the tender evaluation and, if awarded, for the full tenure of the contract including any extensions, until its closure.
- g) I/We understand that at any stage if it is found that any statement or document submitted is false/forged/invalid, the Procuring Entity has discretion to terminate the contract and proceed with alternate arrangements as per the tender's risk purchase clause if any.

I/We declare that the above statements are true to the best of my/our knowledge and belief.

Authorized Signatory

Name: _____

Designation: _____

Firm/Company Name: _____

Date: _____

Place: _____

Company Seal:

FORM-B7

List of Mandatory Documents to be Submitted

SL. No.	Document Name	Page No.
1	Manufacturer's Authorization Letter in case the bidder is not the OEM of the offered product	
2	Details of past experience criteria documents	
3	The participating bidder shall submit confirmation that their offered product conforms to the technical specifications mentioned under Clause 5 of this document.	
4	CA Certified Documents related to the bidder's average annual turnover during 03 (three) Financial Year (FY 2022-23, 2023-24 & 2024-25). ITR for FY 2022-23, 2023-24 & 2024-25.	
5	Duly Executed " Power of Attorney " for the Authorized Signatory of the Bid as per format FORM B2 .	
6	Notarized Undertaking of the bidder of not being blacklisted in Rs. 50 non-judicial Stamp Paper as per format FORM B3 .	
7	Bid Processing Fee and Bid Security (EMD) furnished in accordance with Clause 7b and 7c .	
8	Self-undertaking on Statutory Tax Compliance as per format given in FORM B6 . All relevant bidding forms FORM B1, B2, B3, B5, B6 and B7. Form B4 (price bid) to be submitted in price bid envelop only.	
8	Self-attested copy of PAN	
9	Self-attested copy of GST Registration Certificate	
10	ISO 20000-1:2018, ISO 27001:2013, ISO 9001:2015 certificates or to its latest version of certification of the OEM.	
11	MeitY Empanelment Letter or Notarized undertaking in a Rs. 50 non-judicial Stamp Paper that the cloud solution is hosted in India and all related data will be hosted and stored in India.	
12	Any other relevant documents against any mandatory Government Act/ Regulation/Rules etc. as applicable.	
13	All other documents as per this Bid requirement	